

## **Debt Collection Scheme** 1-90 days 3 days **Automated reminders. Full delayed** before payment received. Borrower returns to the **Delayed payment** initial schedule. Update in investor's cabinet 1-14 day **Automated reminders.** on the first day of delinquency. Warning letter sent requesting: 15th day Reason for delinquency. • Bank account statement (from the time funds received). Automated reminders/phone calls. 16-30 day • CROWDESTOR verifies cash flow and usage of funds. **Update IGNORING BORROWER COOPERATIVE BORROWER BORROWER-VIOLATOR** 31-60 day in the investor's cabinet. Restructuring is not possible! The requested information is not No misappropriation of the money and other suspicious activity was Misappropriation of the money or suspicious activity detected. detected. **CROWDESTOR** continues Termination letter will be sent to Ongoing negotiations of debt the borrower (and the guarantor) repayment options. The proactively reaching out to the on the 61st day (in accordance borrower requesting all necessary corresponding agreement should be signed by the 60th day. information to ensure the with the Civil Law §1652). corresponding agreement is signed by the 60th day. Preparation for a court claim. Formal Warning Letter sent to the Formal Warning Letter sent to the borrower (and the guarantor). borrower (and the guarantor). Update THE RESTRUCTURING WILL NOT TAKE PLACE **RESTRUCTURING AGREEMENT IS SIGNED\*** 61st day in the investor's cabinet. Loan extention **Termination letter sent to the borrower** (and the guarantor). Not longer than the original loan period and can be applied not more than two times. Interest for the loan extension period applies. Preparation for a court claim. 62-90 day **Preparation for a court claim. Update** A court claim against the borrower and/or the 91st day in the investor's cabinet guarantor is filed. once a month starting from this day. • After 105 days — a court decision comes into force. Application for a Writ of Execution is submitted to the Court. • After 205 days — a Writ of Execution is issued by the Court and application for the forced recovery is

- The updates may be added sooner/more frequent than indicated, but never later.
- \* In case restructuring implies a reduction of return on investment, CROWDESTOR initiates voting and acts according to the results.
- CROWDESTOR follows the debt collection procedure indicated in the scheme above. In exceptional circumstances, CROWDESTOR can adjust the debt collection process to ensure the best possible outcome.

submitted to the bailiff.