

Debt Collection Scheme 1-90 days 3 days **Automated reminders. Full delayed** before payment received. Borrower returns to the **Delayed payment** initial schedule. Update in investor's cabinet 1-14 day **Automated reminders.** on the first day of delinquency. Warning letter sent requesting: 15th day Reason for delinquency. Bank account statement (from the time funds received). • Property tax payment receipt. Automated reminders/phone calls. 16-30 day • CROWDESTOR verifies cash flow and usage of funds. Update **COOPERATIVE BORROWER BORROWER-VIOLATOR IGNORING BORROWER** 31-60 day in the investor's cabinet. **Refinancing is not possible!** The requested information is not No misappropriation of the money provided. and other suspicious activity was Misappropriation of the money or detected. suspicious activity detected. **CROWDESTOR** continues Ongoing negotiations of debt Termination letter will be sent to proactively reaching out to the repayment options. The the borrower (and the guarantor) corresponding agreement should borrower requesting all necessary on the 61st day (in accordance be signed by the 60th day. with the Civil Law §1652). information to ensure the corresponding agreement is signed by the 60th day. → Preparation for a court claim. Formal Warning Letter sent to the Formal Warning Letter sent to the borrower (and the guarantor). borrower (and the guarantor). **Update REFINANCING AGREEMENT IS SIGNED** THE REFINANCING WILL NOT TAKE PLACE 61st day in the investor's cabinet. **Termination letter sent to the borrower** (and the guarantor). → Preparation for a court claim. 62-90 day **Preparation for a court claim. Update** In accordance with the cooperation agreement: 91st day in the investor's cabinet once a month starting from A court claim against A court claim against the this day. the borrower and/or the pledge is filed. guarantor is filed. • After 30 days – a court • **After 105 days** — a decision that has the court decision comes power of the Writ of into force. Application Execution is issued. for a Writ of Execution is submitted to the Court. Court decision and application for the forced recovery is submitted to After 205 days — a Writ the bailiff. of Execution is issued by the Court and application for the forced recovery is submitted to the bailiff.

The updates may be added sooner/more frequent than indicated, but never later.

^{*} CROWDESTOR follows the debt collection procedure indicated in the scheme above. In exceptional circumstances, CROWDESTOR can adjust the debt collection process to ensure the best possible outcome.